

## **Russell-Hughes Pickering, Ceredigion County Council**

### **Opportunities in the face of adversity**

As we look to adapt to the changes, maintain some routine and work as normally as possible, it's also a time to think about the opportunities during our time away from the office.

So, here are some opportunities that we've started to think through:

1. Use the time to go back with a clean slate (ish).
2. Use the time to reviewing processes and adopting new better practices
3. Use the time to set our own bars higher
4. Use the time to develop relationships with members and agents
5. Use the time to look at different operating model. Should we really be office based?
6. Use the time to improve communication channels
7. Use the time to look at delegated powers
8. Use the time to develop systems to monitor and assess our own performance
9. Use the time to clear the enforcement backlog
10. Use the time to work better as a team

We will ever have a better opportunity to clear cases, go back with a clean slate and be confident that can improve and deliver excellent planning services?

**#planning #workfromhome #bepositive**